Software and Documentation included on the CD that is supplied with your TOTAL RECALL VR V9.16.0 & 10.7.0

1. Remote Manager Software
   Used in PC to access the recorder and archive media via LAN/CD/DVD/USB-Drive

2. Record on Demand (RoD) Client Software
   Used in call centers to grant agents permission via LAN to start/stop recording and to add notes while conversations are being recorded

3. Supervisor Client Software
   Used to control recording start/stop and add notes to recordings in progress

4. User Guides/Manuals/Documentation
   See below for condensed Index

Quick Start Guides 32 pages
1. Preface
2. Introduction
3. Pre-installation
4. Installation
5. Configuration
6. Basic Operation
7. Preventive Maintenance
8. Troubleshooting

Overview Guide 59 pages
1. Preface
2. What is Total Recall VR?
3. Hardware Configurations
4. System Features
5. Recording Channels
6. Client Applications
7. Java™ RMI API
8. Accessories
9. Product Support
10. Limited Product Warranty
11. Compliance Statement

Deployment Guide 75 pages
1. Preface
2. Introduction
3. Safety Information
4. Recording Channels
5. Deployment Concepts
6. VoIP Deployment
7. ISDN Deployment
8. Analog Deployment
9. Logger Patch Deployment
10. Radio Mixer Deployment
11. Remote Manager Interface Application

Embedded GUI Guide 152 pages
1. Preface — Graphical User Interface
2. Introduction
3. On-Board Controls
4. Main Screens
5. Access Control
6. Initial Configuration
7. Recording
8. Monitoring
9. Searching
10. Playing
11. Archiving
12. System Maintenance

Remote Manager Guide 174 pages
1. Preface
2. Introduction
3. Start Here
4. User Interface
5. Access Control
6. Application Configuration
7. Monitoring
8. Searching
9. Playing
10. Recording Management
11. Configuration Management
12. System Management
13. Software License

Record On Demand Guide 38 pages
1. Preface
2. Introduction
3. Start Here
4. User Interface
5. How to Configure, Logon/Logoff, Control Recording, Add Notes
6. Software License
7. Glossary

Supervisory Client 50 pages
1. Preface
2. Introduction
3. Start Here
4. User Interface
5. Access Control
6. Application Configuration
7. How To: Record, Monitor, and Annotate via LAN
8. Software License
9. Glossary

SNMP Guide 23 pages
1. Preface
2. Introduction
3. Start Here
4. Total Recall VR Events
5. Glossary

Note: The software and documentation is also available via web download.

Distributed in the U.S.A. by:
Omnicron Electronics ● Putnam ● CT ● 06260-0623
Phone 860-928-0377 ● FAX 860-928-6477 ● www.omnicronelectronics.com

01/11/2015
1. Check the contents of your Total Recall VR package to ensure everything is included in the box (refer to the Total Recall VR Quick Start Guide, Section 4.1 – Unpacking). Detailed user guides and implementation manuals are provided on a CD included with each recorder.

2. Connect your Total Recall VR voice logging recorder to your telephone lines, radios, headsets, intercoms, etc. Total Recall VR analog recording interface cards ("DSP Cards") may have 2, 4, or 6 RJ11C/RJ12/RJ14 (6P-4C) connectors, corresponding to 4, 8 and 12 recording channels per DSP card. The four-wire interface uses pins 3 & 4 and pins 2 & 5 of the connector (image at right).

   NOTE: The channel numbering is from left to right when viewed from the back of the system.

3. Connect the power cord, and power on the system via the key-switch at the front of the system. The initialization process should take approximately three minutes.

   NOTE: Store the system on/off keys in a secure location when not in use.

4. Press any key to display the Log-In Dialog. Enter the Administrator password. This is 0000 by default. Press [Select] to submit the password.

   NOTE: Use the [▲] and [▼] keys to highlight different options within a menu, and press [Select] to confirm an option within a menu. Press [Menu], or highlight the Cancel option within a menu and press [Select] to return to the general settings menu.

5. Set the system time, date and time zone. Navigate to the Options Screen by pressing the [Menu] key twice, select General Settings and then select Time & Date. Set the current Date, Time, Time Zone Area and Time Zone City. Please note that the call database must be empty to configure the time zone.

6. We recommend that you configure unique Administrator (full access) and User (restricted access) passwords. Navigate to the Options Screen by pressing the [Menu] key twice, select General Settings and then select Administrator Password to set the Administrator password. Then select User Password to set the User password.

7. For each channel, configure the desired recording Trigger (VOX detection for recorder start/stop by noise detection, or Off-Hook for recorder start/stop by telephone voltage detection), recorder Beep-Tone warning (Off, Low, Mid or High), DTMF detection (On or Off), and a user-configured Extension identifier. Navigate to the Options Screen by pressing the [Menu] key twice; select Analogue Settings to display the table of analogue channel configuration. Then select each channel and edit the configuration as appropriate.

8. Optionally, activate automatic archiving. Navigate to the Options Screen by pressing the [Menu] key twice, select Archive Settings. Then configure as appropriate.

9. If you wish to connect Total Recall VR to your network, then configure the LAN 1 interface. Navigate to the Options Screen by pressing the [Menu] key twice, select Network Settings and then select the LAN 1 interface row in the table. Configure the network parameters for connection to your network.

10. Make a test call or transmission from a device connected to the Total Recall VR. Check that the live call appears on the Logging Screen.

11. After two minutes of no operator activity the system will lock automatically, and after 5 minutes the LCD backlight will turn off. Total Recall VR continues to function normally. Press any key to re-activate the LCD backlight, and enter the Administrator or User password to regain access to system functions.

12. For more detailed information on installation and operation, please consult the Total Recall VR guides available for download at http://www.totalrecallvr.com/downloads, or consult your local Total Recall VR distributor or reseller, or refer to the documentation on the resources CD included with your Total Recall VR.

Total Recall recorders are distributed to resellers in North America by:

OMNICRON ELECTRONICS, P.O. Box 623, Putnam, CT 06260-0623
Web: www.omnicronelectronics.com Email: support@omnicronelectronics.com
Phone: 860-928-0377 Fax: 860-928-6477

For more information visit TOTAL RECALL VR on the Web at www.totalrecallvr.com.
All the trademarks are property of their respective owners.

Copyright © 2014 Prolancer Pty Ltd. All rights reserved. The information in this publication is subject to change without notice. Prolancer Pty Ltd assumes no responsibility for any errors that may appear in this publication.

Total Recall VR is proudly designed, developed and manufactured in Australia by:

Prolancer Pty Ltd
2/34a Olive Street, Kingsgrove NSW 2208, Australia
Tel: +61 2 8065 0966 | www.totalrecallvr.com